

**Subject: NICL User Questionnaire**

**Date:** Monday, March 20, 2006 11:55 AM

**From:** Mark Twickler <mark.twickler@unh.edu>

**To:** <nicl.smo@unh.edu>

**Conversation:** NICL User Questionnaire

To: NICL Users

Fr: Mark Twickler

Re: NICL User Questionnaire

Date: March 20, 2006

The National Ice Core Laboratory (NICL) at the Denver Federal Center is operated by the United States Geological Survey (USGS) under an inter agency agreement between the National Science Foundation and the USGS. The proposal for renewal of this agreement will be submitted shortly and the USGS would like to assure that they are responsive to the communities needs and desires. In reviewing NICL activities over the past five years our records show you may have had some type of contact with NICL. This contact may have involved an extended visit, a short visit, an outreach experience, or just an inquiry to NICL. This online <[http://survey.sr.unh.edu/register.shtml?event\\_id=1422](http://survey.sr.unh.edu/register.shtml?event_id=1422)> questionnaire is divided into four sections covering: Clients who have visited NICL for science or sampling during the past five years; Clients who have requested lab services but not visited; Clients who have had outreach contact with NICL; and Clients future resources at NICL. You may fit into more than one category. Feel free to answer questions in any or all of the sections that pertain to your interactions with NICL. Comments are especially helpful.

All responses are anonymous.

By taking a few minutes to answer the questions below you will help us evaluate how NICL is meeting the needs of it's clients and how we might improve the operations to better serve you, the client.

If you have any questions please contact Mark Twickler at the NICL-Science Management Office (nicl.smo@unh.edu, voice 603-862-1991, fax 603-862-2124). Feel free to contact me with any questions or comments.

Please complete the survey by March 29, 2006. The survey will remain online until April 7, 2006.

Please pass this on to any of your colleagues, staff or students who may of used NICL services.

To visit the questionnaire please go to:

[http://survey.sr.unh.edu/register.shtml?event\\_id=1422](http://survey.sr.unh.edu/register.shtml?event_id=1422)

Thanking you in advance for your comments.

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